



# COLUMBUS T R A V E L





## Our Mission

**Providing customers with the most reliable, quality and cost-effective travel solutions.**



## Our Vision

**To be the world's leading travel agent through continuous improvement and added value service.**

# Our Values

-  Dedication
-  Team Work
-  Consistency
-  Enthusiasm
-  Credibility

**Our company is deeply committed to upholding our core values. Integrity is central to all our actions, as we prioritise conducting business with utmost honesty, transparency and ethical behaviour.**

# Strengths

- ✓ **Lean** organisational structure, promoting dedication, transparency, accountability and continuous improvement.
- ✓ **Personalised** and **customer-focused** service provided by a very experienced, service oriented and target driven travel team.
- ✓ **24/7 emergency service** provided by our very experienced team around the world.
- ✓ **Most competitive fares** secured by our negotiating strength with industry suppliers.
- ✓ **Intelligent** market reports and customer account management through our management information reporting system.
- ✓ **Flexibility** in creating solutions specific to the needs of our customers.
- ✓ **A one-stop** holistic travel management programme.
- ✓ **Robust Service Level Agreement** to ensure delivered service standards.
- ✓ **Control** and **visibility** over all aspects of the travel process.
- ✓ **Consistent** and seamless services throughout our network of branch offices.

**The Columbus Travel team is ideally positioned to address customers' requirements and offer unparalleled flexibility and speed of service while securing the cheapest available fares.**



**As we continue to expand, our aim is to develop a strong presence in all major hubs of the world to offer the ability to service clients in any region.**

**€30 mil**

Total sales expected to exceed in 2023.

**20+**

Marine and corporate travel specialists.

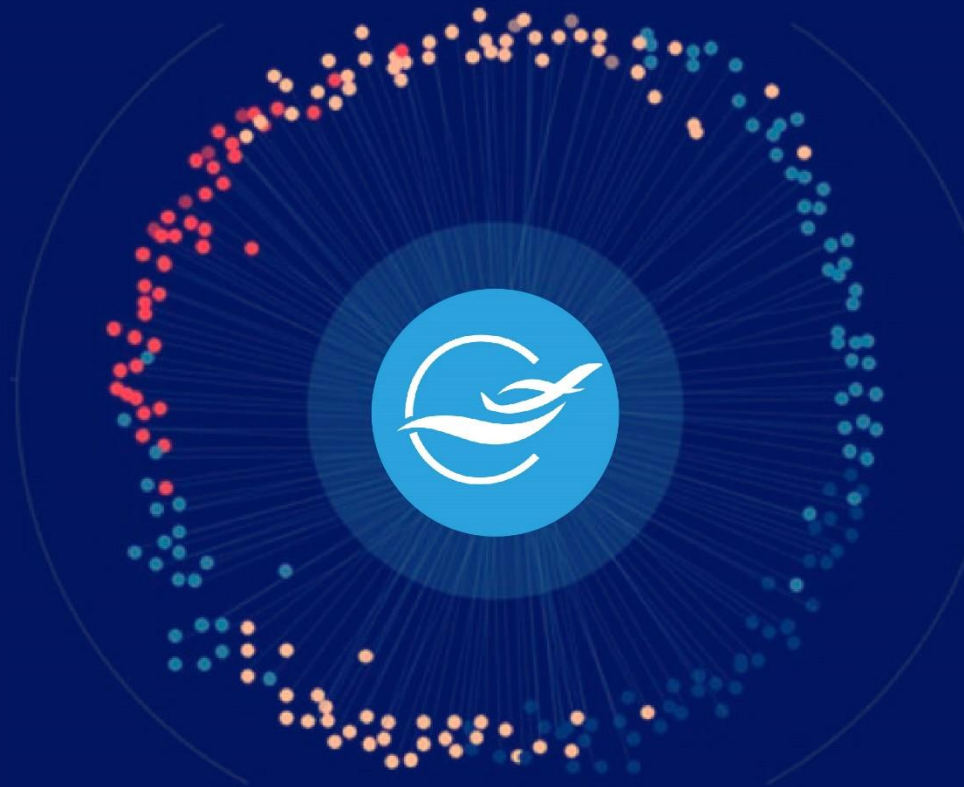
# Marine & Corporate

Providing a specialised travel team dedicated to the travel and logistics management services of the maritime industry.

The Columbus Travel teams are resourced and structured in such a way that are able to handle a high volume of travel requests for corporate and marine bookings as well as hotel bookings, car rentals, transfers, visa applications.

In addition to local agreements with airlines, Columbus Travel is capable of sourcing marine fares from our other marine specialised branches ensuring that our clients receive the most competitive marine fares worldwide.

Columbus Travel team has a long standing and a proven track record in managing the unique needs of this industry.



# Travel Specialists

Taking ownership of your travel arrangement responsibilities.

One point of contact providing fast response times and personal one-stop service.

Well trained in GDS and global hotel databases.

Providing fare options for customers to evaluate the best route and fares.

Highly experienced in marine bookings and ticketing.

24/7 emergency service offering assistance on last-minute changes or unexpected stops.





**We operate on a fee per service provided. All transaction fees are clearly indicated in our quotation and are available upon request.**



Thank you.

